

# MilanBerners.com

Health Guarantee

## Congratulations!

We believe Bernese Mountain Dogs are the most beautiful, loyal, lovely breed on Earth, and are excited about the years of fun and happiness they're going to bring to you and your family. Their big, tender paws, soft hearts, and giant personalities help us understand why dogs are deemed "man's best friend."

We dislike legal stuff as much as you do, but we want to help you understand the terms of your purchase in the light of our business. Please remember: Regardless of the fine print below, do not hesitate to contact us if you encounter any problems with your precious new family member. Unless we have reasons to believe a customer is trying to take advantage of us in some foul dealings, or that they have demonstrated notable negligence in caring for their new pet, we are usually happy to reach beyond the lines of this contract to help where we can or deem feasible, whether financially or otherwise. We love our dogs, and we care about yours.

The terms of each customer's purchase are outlined below. **Please sign, date, and return a copy to us (by postal mail or scan/email) before your puppy leaves for his/her new home.**

*Thanks again, and all the best from Milan Berners!  
—Marvin & Malinda Schwartz*

1. We have made every effort to raise a happy and healthy puppy for you. We allow our dogs to roam freely with us (and our children and grandchildren) on our farm as much as possible, and despise "kennels" or other facilities where dogs are not allowed a sense of freedom or territory. We expect each customer to be prepared to care for their new puppy, which will soon grow into an [ever-adorable] adult dog with daily, even hourly needs. The term "people-dog" is used loosely among breeds, but most Berners are not content unless they are close to humans. They are happiest when they can rest their paw on your knee, or rest their head on your foot. They make great house pets, but we hope they do not spend 8+ hours alone every day.
2. Although we are careful to breed animals with great temperament, no guarantees can be given regarding your puppy's temperament.
3. We're not responsible for changes in coat color.
4. All puppies must be paid in full before leaving premises.
5. Upon receiving your puppy, you have 72 hours to have the puppy checked by a licensed veterinarian. In the unlikely event your puppy is found to have a life-threatening hereditary congenital defect at this exam, we will replace the puppy with another one of equal value. You must notify us within 24 hours of this exam should there be any issues. If you do not have the puppy checked by a licensed veterinarian within 72 hours, this guarantee/agreement becomes null and void.
6. Your new puppy is guaranteed for 1 year from date of birth against life-threatening congenital defects. If, within this time period, a life-threatening congenital defect is found, a replacement puppy of equal value will be offered. We have the option to request the return of the puppy before any replacement is given. If this is deemed so, the puppy must be returned to us with registration papers within 1 week at the owner's expense. Written veterinarian reports by two non-associated veterinarians is required. Replacement puppy will be subject to availability. We do not refund money, and we are not

responsible for vet bills or any other expenses acquired by the buyer.

If, in the unlikely event the puppy dies within this 1 year time period due to congenital defects, a statement from the veterinarian is required before any action will be taken by the breeder. If the cause is not known, an autopsy will be required. A diagnosis of coccidiosis or giardia, parasites such as these do not render a puppy unhealthy. This guarantee does not include non-life-threatening or temporary disorders such as uneven bites, undescended testicles, demodex mange (demon mites), injuries, inguinal or umbilical hernias, fleas, ticks or ear mites, kennel cough, intestinal worms and parasites, scabies, eye entropion, cherry eye, and allergies. Breeder will not be responsible for Parvo, Distemper or Corona Virus after 48 hours of the sale; these diseases are highly contagious and can be contacted immediately after leaving the breeder. If your puppy is diagnosed with hip or elbow dysplasia before a year and it is determined by two non-associated veterinarians to be genetic and not caused by abuse, injury, trauma, neglect, obesity or any other non hereditary factor, then we will be responsible for vet bills up to cost of price paid for puppy or another puppy of equal value in exchange for the puppy. We will not be responsible for the cost of hip replacements, etc. We will not be responsible for any illnesses that are diagnosed after this time period.

7. Veterinarian checkups and vaccinations must be kept current for any warranties or guarantees to be valid. This contract is for the original buyer only. If terms and conditions are not fulfilled, then this contract is null and void. Buyer agrees to ensure puppy's health by providing recommended food, housing, and good medical and social care to keep health guarantee in effect. Responsible owners/buyers will provide puppy with routine preventive care and all immunizations and exams by a licensed veterinarian.
8. If your puppy's AKC registration papers were not included at the time of purchase, we commit to mailing the AKC Registration papers to you within 90 days.
9. By signing below you acknowledge receipt and acceptance of this agreement.

**We love hearing how our puppies are doing as they grow and become a part of your family!  
Feel free to email us, and please post pictures on our Facebook page, or Instagram, #MilanBerners.**

Buyer: \_\_\_\_\_ Purchase Price \$ \_\_\_\_\_ Date \_\_\_\_\_

Breeder: \_\_\_\_\_ Date \_\_\_\_\_